

A G E N D A - STANDARDS COMMITTEE – 12 JULY 2011

PART ONE - OPEN COMMITTEE

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- 1. Apologies for Absence**
- 2. Declarations of Interest**
Members are reminded to declare any personal or prejudicial interests they may have in any agenda items. 1
- 3. Items Requiring Urgent Attention**
To consider items which, in the opinion of the Chairman, should be considered by the Meeting as matters of urgency (if any).
- 4. Confirmation of Minutes**
Regular Meeting – 8 March 2011 (attached) 3
- 5. Annual Monitoring Report of the Standards Committee 2010/2011**
Report of the Deputy Monitoring Officer 7
- 6. Monitoring Officer Annual Report 2010/2011**
Report of the Deputy Monitoring Officer 17
- 7. Ombudsman Annual Letter**
Report of the Deputy Monitoring Officer 27
- 8. Corporate Complaints**
Report of the Head of Customer Services & ICT 36
- 9. Future of Standards**
Report of the Deputy Monitoring Officer 42
- 10. Assessment Sub Committee/Review Sub Committee – Dates for Forthcoming Year**
Proposed dates attached 50

**PART TWO -ITEMS WHICH MAY BE TAKEN IN THE ABSENCE OF THE PRESS
AND PUBLIC ON THE GROUNDS THAT EXEMPT INFORMATION MAY
BE DISCLOSED (if any)**

The Committee is recommended to pass the following resolution:-

“RESOLVED that under Section 100(A)(4) of the Local Government Act 1972, the public be excluded from the Meeting for the under-mentioned item(s) of business on the grounds that exempt information may be disclosed as defined in the paragraph(s) given in brackets below from Part I of Schedule 12(A) to the Act”.

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